

Response to the queries for Selection of System Integrator (SI) on Fuel Utilization Monitoring System (FUMS) for OSRTC

RFP No. 218 Date: 08/08/2023

No.253(B)/OSRTC/MIS-22

Date:29.08.2023

S. No	RFP Reference	Content of RFP	Clarification Sought	Response
1	Clause 6: Scope of project, Page No. 25	The FUMS shall have a provision to integrate with Digital Signature Certificates for generation signed documents/reports by concerned authority for enabling authenticity of the approving authority.	We assume that the client is looking for a Digital signature solution for signing purposes (Crypto token-based signing), please confirm. Also, please confirm the number of Digital certificates (DSC) required for this project which the bidder must provide as part of the project scope.	As per RFP
2	Clause 6: Scope of project, Page No. 24	The web portal should be secured through provision of authentication using the username and password.	Kindly let us know the authentications modes that are required as part of the multifactor Authentications (MFA)	As per RFP
3	Clause 6: Scope of project, Page No. 25	OSRTC users should be able to access the mobile app using native authentication using usernames and passwords and App access should be allowed through OTPs for the authentication upon enabling the option and a log should be maintained.	Kindly confirm whether TOTP/Mobile App based OTP is expect as part of project scope.	As per RFP
4	Clause No. 5.3: Pre-Qualification Proposal Criteria, PQ8 Page No. 16	Bidder should have experience in Cloud based application development, deployment, O&M (having integrated fuel management and vehicle tracking modules) in Transport domain in Government / Private organization / Government	We request the authority to kindly amend the clause as: "Bidder should have experience in Cloud based application development, deployment, O&M	As per RFP

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		<p>Department / Government Agency / PSU / Large Private entity in India, in last 5 year. Minimum value of project not less than 1 Crore.</p> <p>Documents required: Work Order and Project completion / Go-live certificate</p>	<p>(having integrated fuel management or vehicle tracking modules) in Transport domain in Government / Private organization / Government Department / Government Agency / PSU / Large Private entity in India, in last 5 year. Minimum value of project not less than 1 Crore.</p> <p>Documents required: Work Order and Project completion / Go-live certificate"</p>	
5	<p>Clause No. 5.3: Pre-Qualification Proposal Criteria, PQ8 Page No. 16</p>	<p>Proposed GPS device must be approved by ICAT / ARAI Proposed Fuel sensors must have ISI Certified.</p> <p>Documents required: Copies of certificates</p>	<p>We request the authority to kindly amend the clause as:</p> <p>"Proposed GPS device must be approved by ICAT / ARAI Proposed Fuel sensors must have ISI Certified.</p> <p>Documents required: Copies of certificates</p> <p>Fuel Sensor System Proposed Fuel Sensor and accessories should have deployed in any vehicle by OEM.</p> <p>Documents required: Copies of Work</p>	<p>Refer Corrigendum</p>

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			<p>Order/Purchase Order and completion/ document/mail/certificate from end-user for satisfactory completion of work"</p>	
6	<p>Clause No. 5.3: Pre-Qualification Proposal Criteria, PQ12 Page No. 18</p>	<p>Proposed GPS device must be approved by ICAT / ARAI Proposed Fuel sensors must have ISI Certified Documents required: Copies of certificates</p>	<p>We request the authority to kindly amend the clause as: "Proposed GPS device must be approved by ICAT / ARAI Proposed Fuel sensors must have ISI Certified. Documents required: Copies of certificates Fuel Sensor System Proposed Fuel Sensor and accessories should have deployed in any vehicle by OEM. Documents required: Copies of Work Order/Purchase Order and completion/ document/mail/certificate from end-user for satisfactory completion of work"</p>	<p>Refer Corrigendum</p>
7	<p>Clause No. 5.3: Technical Qualification Proposal Criteria,</p>	<p>If the bidder is an Original Equipment Manufacturer (OEM) of proposed hardware and</p>	<p>We request the authority to kindly amend the clause as:</p>	<p>As per RFP</p>

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	TQ2 Page No. 19	software components under this RFP. Max Score – 5 Documents Required - OEM Declaration	"If the bidder is an Original Equipment Manufacturer (OEM) of proposed hardware and software components under this RFP. Max Score – 5 Documents Required - OEM Declaration CMMI Level 3 or 5 – Additional 5 marks Max Score – 5 Documents Required - Relevant CMMI Certificate"	
8	Clause No. 5.3: Technical Qualification Proposal Criteria, TQ5 Page No. 20	Bidder should have experience in Cloud based application development, deployment, O&M (having integrated fuel management and vehicle tracking modules) in Transport domain in catering to Govt department /ULBs / State Road Transport/ Listed companies/ Large private entity in India, in last 5 year. Minimum value of project not less than 1 Crore. [Each project will be awarded 5 marks Max up to 15 Marks] Max Score – 15	We request the authority to kindly amend the clause as: "Bidder should have experience in Cloud based application development, deployment, O&M (having integrated fuel management and or vehicle tracking modules) in Transport domain in catering to Govt department /ULBs / State Road Transport/ Listed companies/ Large private entity in India, in last 5 year. Minimum value of project not less than 1 Crore.	As per RFP

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		Documents Required - Work Order and Completion certificate or Go-Live Certificate.	[Each project will be awarded 5 marks Max up to 15 Marks] Max Score – 15 Documents Required - Work Order and Completion certificate or Go-Live Certificate."	
9	Clause No. 5.3: Technical Qualification Proposal Criteria, TQ7 Page No. 20	Live demonstration of overall projects for Proof of Concept. (POC) Max Score – 10 Documents Required - Live demonstration / Should be able to demonstrate remotely	We request the authority to kindly amend the clause as: "Live demonstration of overall projects for Proof of Concept. (POC) (Remotely in any existing system) Max Score – 10 Documents Required - Live demonstration / Should be able to demonstrate remotely"	As per RFP
10	Clause No. 5.3: Technical Qualification Proposal Criteria, TQ8 Page No. 20	Presentation (Date to be communicated later) – maximum 20 minutes slot will be given to each bidder. (Proposed Solution and its components with Prototype design. Live demonstration of fuel monitoring solution)	We request the authority to kindly amend the clause as: "Presentation (Date to be communicated later) – maximum 20 minutes slot will be given to each bidder.	As per RFP

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		Max Score – 20 Documents Required - Technical presentation, Live demo	(Proposed Solution and its components with Prototype design. Live demonstration of fuel monitoring solution (Remotely in any existing system)) Max Score – 20 Documents Required - Technical presentation, Live demo (Remotely in any existing system)"	
11	Clause No. 4.11: EMD, Page No. 14	The Bidder shall furnish as part of its Bid, Earnest Money Deposit (EMD) amount to the sum of INR 2,00,000/- (Rupees Two Lakhs) in shape of Banker's cheque / demand draft / Bank Guarantee to be made from any Nationalized or Scheduled Commercial Bank in Favor of Accounts Officer OSRTC, Bhubaneswar.	Kindly provide the Validity of the EMD to be submitted by bidder.	Refer corrigendum
12	Clause No. 4.11: EMD, Page No. 14	The Bidder shall furnish as part of its Bid, Earnest Money Deposit (EMD) amount to the sum of INR 2,00,000/- (Rupees Two Lakhs) in shape of Banker's cheque / demand draft / Bank Guarantee to be made from any Nationalized or Scheduled Commercial Bank in Favor of Accounts Officer OSRTC, Bhubaneswar.	Kindly provide the Bank details for EMD.	Refer corrigendum

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13	Clause No. 5.12: PBG, Page No. 22	5.12 Performance Bank Guarantee:	Kindly provide the Validity of the Performance Bank Guarantee.	Refer corrigendum
14	Clause No. 6.1: Payment schedule, Page No. 25	General	We request the authority kindly to amend the Work and Payment Schedule as per attached Appendix A in the next sheet.	As per RFP
15	Clause No. 5.3: PQ3 Criteria, Page No. 17	Consortium is not allowed	To maximize the participation, we request the authority to allow the Consortium.	Refer corrigendum
16	6. Scope of project Page no.- 24 of 51	Supply, Installation, Testing, Commissioning & Integration of AIS 140 GPS devices in the buses where required and their maintenance for the entire contract period of (24 months from the Go-Live date). Currently, a total number of 557 Nos. of buses out of 638 Nos. buses are already equipped with GPS devices.	Requesting you to kindly provide us clarity whether the existing 557 buses are also installed with AIS-140 GPS devices. Please provide the detailed specifications of the existing buses along with its OEM name.	Refer corrigendum
17	6. Scope of project	-	Kindly provide clarity whether the existing devices are 3G supported GPS devices or otherwise. Please also provide the detailed technical specifications including connectivity	Refer corrigendum

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			for the requirement of new AIS-140 GPS devices.	
18	5.3 Pre-Qualification Proposal Criteria PQ 8 - Experience in Web based applications Page no.- 18 of 51	Specific Requirement: Bidder should have experience in Cloud- based application development, deployment, O&M (having integrated fuel management and vehicle tracking modules) in Transport domain in Government / Private organization / Government Department / Government Agency / PSU / Large Private entity in India, in last 5 year. Minimum value of project not less than 1 Crore. Documents required: Work Order and Completion Certificates from the client.	Requesting you to kindly modify the clause to the following: "Specific Requirement: Bidder should have experience in Cloud-based application development, deployment, O&M in Transport/ ITS domain in Government / Private organization catering to Govt department /ULBs/Smart Cities / State Road Transport in India, in last 5 year. Minimum value of project not less than 1 Crore Documents required: Work Order or Completion Certificates from the client". Justification: Since only a handful of OEMs would have cloud-based experience of vehicle tracking of significant size, hence, asking for experience of cloud in related domains such as ITS is also sufficient as many of the transport agencies have deployed on-premises based applications. Our organisation has multiple	As per RFP

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			cloud-based project for smart cities in ITS domain. Hence, you are requested to accept this modification request.	
19	5.6 Technical Evaluation Criteria: TQ2 Page no.- 19 of 51	If the bidder is an Original Equipment Manufacturer (OEM) of proposed hardware and software components under this RFP.	Requesting you to kindly modify the clause to the following: "If the bidder is an Original Equipment Manufacturer (OEM) of proposed hardware or software components under this RFP. Authorised resellers of hardware or software shall also be allowed" Justification: We, being an inhouse software developer, are able to provide you the whole solution as per the tender requirement along with the support of our strategic hardware partners, who will be providing us the Manufacturer's Authorisation Form in their own letterhead. Therefore, you are requested to accept this modification so that software vendors like us too can participate in this project.	As per RFP

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20	5.6 Technical Evaluation Criteria: TQ5 Page no.- 20 of 51	<p>Evaluation Criterion: Bidder should have experience in Cloud based application development, deployment, O&M (having fuel management and vehicle tracking modules) in Transport domain in catering to Govt department /ULBs / State Road Transport/ Listed companies/ Large private entity in India, in last 5 year. Minimum value of project not less than 1 Crore. [Each project will be awarded 5 marks]</p> <p>Max Score: 15</p> <p>Documents Required: Work Order and Completion certificate or Go-Live Certificate</p>	<p>Requesting you to kindly modify the clause to the following:</p> <p>"Evaluation Criterion: Bidder should have experience in Cloud-based application development, deployment, O&M in Transport/ITS domain in Government / Private organization catering to Govt department /ULBs/Smart Cities / State Road Transport/Listed companies/ Large private entity in India, in last 5 year. Minimum value of project not less than 1 Crore. [Each project will be awarded 5 marks]</p> <p>Max Score: 15</p> <p>Documents Required: Work Order or Completion certificate or Go-Live Certificate"</p> <p>Justification: Since only a handful of OEMs would have cloud-based experience of vehicle tracking of significant size, hence, asking for experience of cloud in related domains such as ITS is also sufficient as many of the transport agencies have deployed on-premises based applications. Our organisation has multiple</p>	As per RFP

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			cloud-based project for smart cities in ITS domain. Hence, you are requested to accept this modification request.	
21	4.11 Earnest Money Deposit (EMD): Page no.- 13 of 45	The Bidder shall furnish as part of its Bid, Earnest Money Deposit (EMD) amount to the sum of INR 2,00,000/- (Rupees Two Lakhs) in shape of Banker's cheque / demand draft to be made from any Nationalized or Scheduled Commercial Bank in Favor of Accounts Officer OSRTC, Bhubaneswar.	Requesting you to kindly modify the clause to the following: "The Bidder shall furnish as part of its Bid, Earnest Money Deposit (EMD) amount to the sum of INR 2,00,000/- (Rupees Two Lakhs) in shape of Banker's cheque / demand draft to be made from any Nationalized or Scheduled Commercial Bank in Favor of Accounts Officer OSRTC, Bhubaneswar. EMD exemption will be given to NSIC/MSME Udyam certificate holders." Justification: To enable the wide participation of various bidders, we request the authority to allow EMD exemption.	As per RFP
22	5.3 Pre-Qualification Proposal Criteria	Specific Requirement EMD in shape of Banker's Cheque / Demand Draft to be made from any	Requesting you to kindly modify the clause to the following:	As per RFP

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	PQ2; Page no.- 16 of 51	EMD Nationalized Bank or Scheduled Commercial Bank in favour of Accounts Officer OSRTC, Bhubaneswar; Documents required Bank /Demand Draft.	"Specific Requirement EMD in shape of Banker's Cheque / Demand Draft to be made from any Nationalized Bank or Scheduled Commercial Bank in favour of Accounts Officer OSRTC, Bhubaneswar. EMD exemption will be given to NSIC/MSME Udyam certificate holders; Documents required Bank/Demand Draft" Justification: To enable the wide participation of various bidders, we request the authority to allow EMD exemption.	
23	Annexure XII: Format for Financial Proposal Page no.- 46 of 51	Detailed Breakup of individual components	In the detailed breakup of individual components, the line item for AIS-140 GPS devices is missing. Requesting you to add the same along with the quantity as 81 nos.	As per RFP

**-Sd-
General Manager (A),
OSRTC, Bhubaneswar**